



Greatly Respected Heads of the Countries-Allies in the Second World War:

Elizabeth II, in full Elizabeth Alexandra Mary, officially Elizabeth II, by the Grace of God, of the United Kingdom of Great Britain and Northern Ireland and of her other realms and territories Queen, Head of the Commonwealth, Defender of the Faith,

President of the United States Donald Trump,

Sir Boris Johnson, Prime Minister of Great Britain and Northern Ireland,

Sir Justin Trudeau, Prime Minister of Canada.

I, Nina Bugrova, Disabled Veteran of World War II, recent permanent resident of Canada, am forced to address you with the appeal of help in the year of annual celebration of 75th Victory in the Second World War.

In March 2012, upon my request and with my own funds, in Moscow, was purchased brand new Land Rover Range Rover with the price of \$138 526.16, ideally suitable for the use by me, Second World War Veteran with limited walking abilities.

In March 2020, it was revealed by an independent authorized investigation company that my Land Rover Range Rover was sold fully repainted and with the traces of renovations.

All my rights as a customer to receive complete, reliable and truthful information before the deal, were completely and fully violated by criminal and fraudulent dealer of Jaguar Land Rover “Nezavisimost” in Moscow, Russia. “Nezavisimost” has been using Ponzi Scheme in its operations.

The preparation and execution of this transaction is qualified as completely hidden transaction. Furthermore, those were completely illegal and unprofessional actions on the part of official dealer of Jaguar Land Rover titled “Nezavisimost” in Moscow, Russia.

During World War II, I took part in the defense of Moscow in the fall of 1941 and I will fight with Jaguar Land Rover for my rights and rights of all Jaguar Land Rover customers of your countries until the victory.

In response to my suggestion of solving this problem Jaguar Land Rover refused to consider my claim and notified me that HQ Jaguar Land Rover UK and its local representatives do not see any reasons to communicate with me further. This means that Jaguar Land Rover is absolutely happy with the sale of repainted and defected vehicles through its criminal dealerships.

My fundamental rights as of the Second World War Veteran, of a woman and of a client are breached.

Land Rover Range Rover was known in the distant past as a reliable, durable and high-quality brand of cars with long-term service for its clients. Today, it is a big question mark in terms of quality of its cars, customer support capacity and retaining its clients sustainably.

The company treats its customers with fundamental and absolute chauvinism, contempt and disdain.

I was shocked by the negligence of Jaguar Land Rover, moreover, I have been traumatised with this matter of repainted car and felt humiliated, helpless and being in a lockup in solving this matter.

This entire situation has affected my mental, physical and moral health. I have been hospitalized for a long period of time. My ordeals did not finish with this, I am still under medical control.

Greatly Respected Heads of the Countries-Allies in the Second World War: My 97 years old Second World War Veteran’s life matters too. We have been allies in terrible times of the Second World War and I have no doubts that in your countries the memory of the Great Victory in the Second World War as well as respect towards Second World War Veterans is an important matter until present day.

As Veteran of World War II, I am addressing you, heads of the countries-allies: the United Kingdom, the United States of America and Canada with the request of supporting me in fighting for the rights of international customers of Jaguar Land Rover.

I request to stop sales of all Jaguar Land Rover cars in your countries and revoke all the cars that were sold in the past 15 years in order to check cars’ body to protect all rights of Jaguar Land Rover customers in the United Kingdom, the United States of America and Canada.

Moreover, I urge all Jaguar Land Rover car owners to address their dealers with checking their cars as soon as possible to protect your rights.

This appeal with testimonies is allocated on my websites: <https://veteranbugrova.com> and <https://fakeluxurycars.com>.

Good bless you, your countries and your people,

Nina Bugrova,
Veteran of the Second World War.
Veteranbugrova@hotmail.com